Referred To:	Date Referred 6302 Referred To: 40016 Safety + Cat Date Referred Refferred To: Date Referred				 CONSENT REFER REGULAR REPORT REFER ADVERTISE & REFER 1st ADOPT 2nd READ & REFER PERSONAL PAPER REFER 											date of Confict commination.	Re-appointing Angelique Pullen to serve as a Taxicabs & Vehicles for Hire Hearing Officer for the City of Atlanta. This re-appointment is for a term of two (2) years, scheduled to begin on the date of Council confirmation.					A Communication by Mayor Shirley Franklin:		02- (-1049 (Do Not Write Above This Line)		
	Refer To			!		Members	Fav, Adv, Hold (see rev. side) Other	Action	Chair	Date	Committee		Refer To						Members	Action Fav, Adv, Hold (see rev. side) Other	Chair	Date	Committee	Referred To	Date	First Reading
	Heter Io	Dia To				Members	Fav, Adv, Hold (see rev. side) Other	Action	Chair	Date	Committee		Refer To						Members	Action Fav, Adv, Hold (see rev. side) Other	Chair	Date	Committee			eading
							MAYOR'S ACTION															CERTIFIED			□ 2nd □ 1st & 2nd □ 3rd	FINAL COUNCIL ACTION



SHIRLEY FRANKLIN

55 TRINITY AVENUE, S.W ATLANTA, GEORGIA 30335-0300 TEL (404) 330-6100

02-(-1049

May 30, 2002

President Cathy Woolard and Members of Atlanta City Council City Hall, Suite 2900 h 55 Trinity Avenue, SW Atlanta, Georgia 30335

RE: Reappointment as a Taxicabs & Vehicles for Hire Hearing Officer

Dear President Woolard and Members of the Council:

It is a pleasure for me to reappoint Angelique Pullen to serve as a Taxicabs & Vehicles for Hire Hearing Officer for the City of Atlanta. This reappointment is for a term of two (2) years, scheduled to begin on the date of Council confirmation.

I am confident that Ms. Pullen will serve the Bureau of Taxicabs and Vehicles for Hire and the City of Atlanta with distinction. A resume is attached for your perusal.

Sincerely,

Shirley Hanklin

Shirley Frank

Enclosures

Angelique Pullen 1864 Fairburn Road, S.W. Atlanta, Georgia 30331-4809 (404)349-4577

Objective:

To acquire a part-time position and/or participate in volunteer activities which utilize my knowledge, skills and abilities

Qualified By:

- Twenty-eight years of experience in researching, analyzing and interpreting complex provisions of the Social Security, Medicare and Medicaid laws and regulations
- Twenty-four years of experience in coordinating, planning and conducting training workshops, conferences and seminars
- Proficiency in computer programs such as Windows, Microsoft Word, WordPerfect as well as faxing, e-mailing, internet research, filing, photocopying and other office equipment
- Proven ability in creating designing, editing and publishing church bulletins, newsletters, special occasion programs, proclamations and a new members handbook
- Excellent written and oral communication skills and the ability to work with people from different ethnic and religious backgrounds
- Experience in planning, managing and organizing resources to achieve operational goals

Experience:

1/97 -present

Paradise Missionary Baptist Church, 1711 Bankhead Highway, N.W., Atlanta, Georgia 30318

Serve as volunteer in the Church's administrative office. Create, edit and publish a monthly newsletter. Design, print, collate and bind special occasion programs. Assist the church secretary in typing and printing the Sunday church bulletin and other related activities. Coordinate Career Day Program, Christmas Party, Children and Youth Activities and Birth Month Club

3/97 - Present

City of Atlanta, Atlanta Police Department, Bureau of Taxicabs and Vehicles for Hire, 818 Washington Street, S.W., Suite C11A, Atlanta, Georgia 30315

Conduct an Ambassador's Training Course for new taxicab drivers four times a month which involves orientating the students to the City's regulations governing taxicabs, the role and responsibility of the taxicab bureau and passenger/driver safety issues.

Mediate taxi cab driver citation violations as an hearing officer. The position requires analysis, interpretation and application of complex provisions of the taxicab regulations as well as the ability to communicate those provisions to taxicab drivers from ethnically diverse backgrounds.

11/97 - 4/2001

Premier Training Institute, 34 Peachtree Street, N.E. Atlanta, Georgia 30308

Conducted a Job Readiness/Professionalism training course to facilitate a welfare to work program. Presented materials on the importance of good oral and written communication skills, preparing effective resumes and cover letters, presenting a professional image at job interviews and developing skills for the job interview process.

7/67-3/95

U.S. Department of Health and Human Services, Health Care Financing Administration Regional Office, Atlanta, Georgia

Performed in a variety of responsible positions which required analyzing and interpreting complex provisions of federal law and regulations, reviewing Medicare hearing determinations to insure compliance with the law, regulations and policies, providing customer service to Medicare customers (Medicare contractors, professional hospital and medical associations, Medicare/Medicaid beneficiaries and local, state and federal legislators), investigating fraud and abuse complaints, establishing and conducting training programs, research and development of program review protocols, and supervising and managing human resources. Took an early retirement in March, 1995.

Education:

Spelman College, Atlanta, Georgia, Bachelor of Arts Degree in Social Science with a minor in Secondary Education

Honors:

U.S. Department of Health and Human Services, Secretary's Distinguished Service Award

Health Care Financing Administration's Certificate of Appreciation

Top Businesswoman of the American Business Women Association, Greenbriar Chapter

References:

Available upon request



SHIRLEY FRANKLIN

55 TRINITY AVENUE, S.W ATLANTA, GEORGIA 30335-0300 TEL (404) 330-6100

May 30, 2002

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Sincerely,

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Shirley Frank

Enclosures